



Application for registration of mobile number for online shopping

The Chief Executive Officer,
State Bank of India,
Johannesburg (South Africa)

Date :

Dear Sir,

It is requested to register my mobile number with my Debit Card for receiving One Time Password (OTP) for online shopping (internet purchases). The mobile number is the same as the one registered for ATM Card SMS service and internet banking OTP. My particulars are as under-

1	Name	
2	Passport / SA ID no.	
3	Account Number	
4	Debit Card Number	
5	Mobile Number	(It is same as the one registered with Bank for SMS and OTP)
6	Email address	

- 2. I understand that
 - a. SBI's Debit card can be used for online shopping (internet purchases) only on domestic websites with transactions in ZAR currency.
 - b. Bank will not be responsible /liable for quality of goods/ services purchased by me online.
 - c. Bank will not be responsible /liable for any dispute on account of late delivery/ non-delivery of goods/ services purchased by me online.
 - d. **Charge back claims for refund/ return of amount for any unsuccessful/ disputed transaction shall be dealt with by the Bank as per MasterCard Charge- back policy.**

- 3. I undertake that any dispute with vendor/ supplier of goods/ services for any reason above or otherwise will be settled by me directly with them.

Signature of the customer

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For office use-

- 1. Signature of customer verified byon.....
- 2. Lodged the request in Service Desk on
- 3. Advised to the customer on